



November 15<sup>th</sup>, 2018



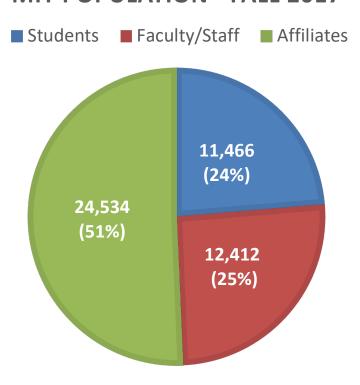
# Agenda

- Project Overview
  - o Problem Statement
  - Proposed Approach
  - Timeline
  - o Structure
  - Discussion Questions



#### **Problem Statement**

#### **MIT POPULATION - FALL 2017**



The Institute has limited process and system capabilities in place to support the affiliate workforce which makes up **51%** of the MIT population. As a result there is inconsistency in onboarding and off boarding affiliates with multiple processes and systems handling this population on an exception basis.



### **Problem Statement**

Area	Affiliate Count
Sponsored Affiliates (School of Science)	905
Sponsored Affiliates (School of Engineering)	2,355
Sponsored Affiliates (School of Architecture)	362
Sponsored Affiliates (SHASS):	372
Sponsored Affiliates (Sloan):	523
Sponsored Affiliates (Whitaker):	34
Sponsored Affiliates (Provost, Other Areas):	2,054
Sponsored Affiliates (EVPT):	1,989
Sponsored Affiliates (Chancellor):	942
Sponsored Affiliates (President's Office):	70
Affiliates (Former Student):	8,051
Affiliates (Former Staff):	2,462
Affiliates (Former Faculty):	2,623
Affiliates (Former Lincoln):	557
Affiliates (Infrastructure):	800
Affiliates (Other):	435
Total	24,534

Because of the limited process and system capabilities it takes a tremendous amount of effort and guesswork to answer basic questions like:

- How many affiliates does MIT have?
- Where are the affiliates located?
- What type of work does the affiliate perform?
- What department does the affiliate belong to?



## **Proposed Approach**

In order to close the process and system gaps, reduce the effort and eliminate the guesswork surrounding the affiliate and contingent workforce population a project is being proposed with the goal of defining affiliates and the contingent workforce at a more granular level and to leverage existing process and systems to create a single system of record ensuring the integration of this population is consistent with faculty, staff and students. The project will aim to:

- Simplify and streamline the capture of data related to affiliates and contingent workers
- Improve the visibility of affiliates and contingent workers to departmental administrators across campus
- Enable consolidated faculty, staff, affiliate and contingent worker reporting for all departments
- Remove the guesswork in answering questions related to the affiliate and contingent worker population



# **Timeline**

Milestone	Estimated End Date	Deliverables
Discovery (Analysis) & System Design	03/31/2019	<ul> <li>Interview community members on affiliate and contingent workforce processes</li> <li>Identify impacted processes and systems</li> <li>Document requirements</li> <li>Document solution alternatives</li> <li>Develop prototype</li> <li>Create a communications plan</li> <li>Create implementation estimates and schedule</li> <li>Receive approval on solution approach</li> </ul>
Implementation	TBD	<ul> <li>Timeline to be developed as a deliverable of the Discovery and System Design phase</li> </ul>



## Structure

Project Role	Project Member(s)	Organization	Responsibilities
Steering Committee	TBD	HR, VPF (Procurement), Registrar, DSL, Academic Areas	<ul> <li>Review and approve key project decisions</li> <li>Monitor project progress and risks</li> <li>Provide guidance and direction to the project manager and project team</li> <li>Champions change management activities</li> </ul>
Subject Matter Experts / Specialists	TBD	IS&T, HR, VPF, DSL, DLC's	<ul> <li>Contribute to requirements</li> <li>Validate overall design against requirements</li> <li>Participate in development</li> <li>Coordinate and validate inputs from business owners external organizations</li> <li>Participates in testing activities</li> <li>Provides input into change plan (training &amp; communication) and support model</li> <li>Manage aspects of system design, deployment and maintenance that require deep domain expertise beyond the functional design</li> </ul>
Project Manager	Doug Walsh	IS&T	<ul> <li>Directs day-to-day project activities</li> <li>Monitors &amp; mitigates project risks</li> <li>Provides status updates and feedback to Process Owners and Steering Committee</li> <li>Coordinates tasks and deliverables</li> <li>Primary point of contact</li> </ul>



## **Discussion Questions**

- What processes does the department follow when sponsoring an affiliate?
- What data is captured for each affiliate?
- What type of roles do the affiliates perform?
- What processes would this impact?
- Are there resources that we can speak with to understand the department processes?